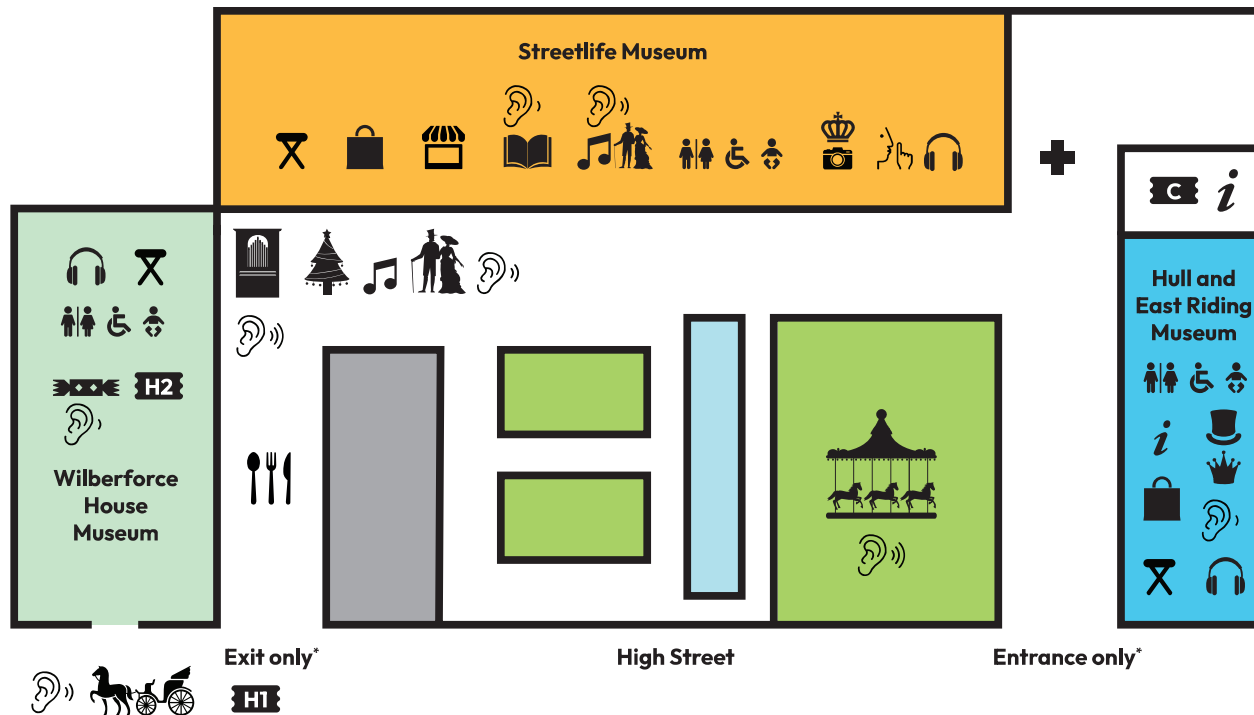


VICTORIAN CHRISTMAS

SATURDAY 23RD - SUNDAY 24TH NOVEMBER

Access Guide

Hull Museums Quarter, High Street. 11am-4pm, Free entry



Visitor services

- i** Information point
- +** First aid
- A small number of ear defenders and sensory resources are available to borrow from the front desk of each site.

Noise Levels at Activities

We have categorised the different activities on the map by noise level using these symbols:

- Quieter activities
- Activities with some noise
- Noisier activities

Things to see and do, free activities

- Live performances** - Christmas music and Dickensian characters
- Fairground organ** **Live Music**
- Storytelling**
- Character meet and greet and photo opportunity**
- Christmas crackers craft activity**
- Christmas top hats and crowns craft activity**

Charged for activities

- Carousel** - £2 per person. Under 3s go free.
- Carousel ticket sales** - cash and card payments
- Horse and carriage rides** - £2 per person. Under 3s go free. Limited availability and queues expected at busy times.
- Horse and carriage ride tickets - cash payments**
- Horse and carriage ride tickets - card payments**

Food, drink and shopping (£)

- Food court area with stalls selling hot and cold food and drink, including vegetarian and vegan options.
- Christmas market stalls and pop-up shops
- Museums gift shops



*Please note to help ensure a smooth visitor flow, a one-way system with a set entrance and exit will be in place in the museums quarter. We understand this won't be practical for all visitors so please just ask the gate stewards if you need assistance.

VICTORIAN CHRISTMAS

Access Guide

SATURDAY 23RD - SUNDAY 24TH NOVEMBER

Hull Museums Quarter, High Street. 11am-4pm, Free entry

Getting to and around our event



All of our sites are wheelchair accessible.



Assistance dogs are welcome at our sites. Water bowls are available for assistance dogs at the museum front desks, please just ask.



For visitor safety a designated main entrance and exit will be in place at the event. These are marked on the map. We understand that this will not be practical for all our visitors, so exceptions will be made where needed. Please just let the stewards at the entrances and exits know if you need their assistance.



An accessible map of High Street is also free to download on our website and print outs can be picked up at the information point.



A small number of foldable portable stools are available to borrow from the front desks of the Wilberforce House Museum, Hull and East Riding Museum and Streetlife Museum.



Ear defenders and sensory resources are available to borrow from the front desk at each site, please just ask a member of staff.

British Sign Language- BSL Interpreted performances

Each day, there will be a number of British Sign Language interpreted performances including:

Ebenezer Scrooge and Bob Cratchit
Queen Victoria and Prince Albert
Storytelling sessions
Hull Visual Choir

To find the times of these BSL interpreted performances, pick up an event schedule on the day or download one from www.hullmuseums.co.uk

Quiet Space

A small quiet breakout space will be available in the Streetlife Museum. Please just ask at the Streetlife Museum front desk if you'd like to use this space.

Other Quieter Areas

The galleries of Hull and East Riding Museum, Streetlife Museum and Wilberforce House Museum will be open as usual and will likely be quieter than other areas.

We expect the event to be quietest 10am-12pm on the Saturday and 11am-1pm on the Sunday.

Although not part of the event the Hands on History Museum, in Trinity Square, will be open 12pm-4pm on Saturday 23 November.

Accessible Toilets



Toilets are available at all sites including an accessible toilet and baby change.



The nearest Changing Places are at The Guildhall on Alfred Gelder Street and in Trinity Market (accessed via a RADAR key which can be collected from any market vendor).

